



onePatient
global health initiative

2021 Annual Report Highlights





" 2021 did more than show us what we were capable of. When it mattered most, we learned what we were **made** of. To come together and save lives...that mattered. We mobilized, innovated, and made sustainable change on the front lines and behind the scenes. In the face of death and despair, we **offered hope.** "

– Dr. Karla Ivankovich, President & Co-Founder

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Vision & Mission Statement

OnePatient Global Health Initiative (OPGHI) is a 501(c)(3), tax exempt, charitable organization committed to promoting improvements in mental and physical healthcare by addressing disparity as it relates to social determinants; recognizing the important roles played by poverty and racial disparities.



Using innovative care models to improve patient health outcomes we are able to treat patients while simultaneously train future health professionals on the multidisciplinary care necessary to end health disparity. In doing so we enrich patient and provider support through partnership, education, inclusion, & advocacy.



Personnel

Administrative:

President & Co-Founder

Dr. Karla Ivankovich

Board of Directors:

President

Andrew Cornett

Vice President

Ron Ehemann

Secretary

Lisa Falkner

Director & Co-Founder

Dr. Daniel Ivankovich

Clinical Professional Staff:

Supervising Licensed
Clinical Prof Counselor

Dr. Karla Ivankovich

Supervising Licensed
Orthopedic Surgeon

Dr. Daniel Ivankovich

Nurse Liaison Volunteer
Nurse Liaison Volunteer
Medical Training Liaison

Zachary Carwile
Alexandra Walton
Dr. Collier Griffin

Associated Professional Staff:

Credentialing

Rene Hermes

Norwegian Clinic Manager

Lymarie Rodriguez

Community First medical Center
Clinic Manager

Vonzell Williams

Counseling Interns:

Kristin Englund
Zachary McCarthy
Emily Wagner
Byron Terry
Barry Hinkeldey
Allison Jenson

Medical Students:

Dr. Claude Harb
Collins Omini
Oghenekome Orupete
Shumbum Baldha
Anum Khan
Anosh Khan

Facilities

The OPGHI multidisciplinary medical and behavioral health program remained located within the buildings of two hospital-based facilities in disparate areas of Chicago, Humboldt Park Health and Community First Medical Center. Medical services, where appropriate, were moved to telehealth appointments. Community based behavioral health services continued to be held via telehealth portals.

Budget Analysis

As in the years past, OPGHI saw a deficit in overall budget including the wage and programming lines. These deficits are the direct result of the pandemic, losses of significant revenue streams, increased cost for services, including PPE, and the lack of available and awarded grant funding. Without an adequate budget, the program will continue to run into deficit, decreasing the provision of, and access to, multidisciplinary medical and behavioral health services that address the social determinants of health.

Programming

Over the last fiscal year, in light of the continued devastation of the pandemic, OPGHI continued to shift its primary focus to life saving efforts. Despite holding fewer in person public events, our commitment to treatment, training, and education remained heightened. OPGHI adapted visits to support all patients, with special emphasis on senior citizens and people with health vulnerabilities. In addition, the procurement and delivery of PPE remained a priority with distribution teams mobilized around the clock.

Addressing Social Determinants of Health



Core Area 1: Economic Stability

- Increasing employment potential in those with physical and mental health concerns by improving access to and provision of mental and specialty health services in underserved communities.
- Reducing the number of patients with arthritis, who are unable to work or work without limits.
- Working to reduce work related injuries that result in missed work.

Core Area 2: Healthcare Access

- Providing access to specialty musculoskeletal and behavioral health care in underserved communities.
- Working to improve patient understanding of health concerns, compliance with, potential treatments and collaborative plans of care, to involved outcomes.
- Providing access to specialty substance use care in underserved communities.
- Established comprehensive preventative programs to address opioid screening, with ongoing monitoring.
- Improved health care prevention through education and monitoring
- Opened lines of communications where patients collaborate with providers.
- Verifying patient understanding and compliance at every visit.

Core Area 3: Education Access and Quality

- Providing access to high quality training programs for medical and counseling students.
- Biopsychosocial interdisciplinary treatment model addressing full scale patient needs.
- Training future clinicians on the importance of a multidisciplinary approach to health.
- Educating and encouraging patient use of multidisciplinary resources in medicine.

Core Area 4: Neighborhood/Community Programs

- Created community partnerships for areas of resource.
- Started telehealth smoking cessation groups
- Started telehealth group for behavioral management of weight.
- Started telehealth support groups for grief, loss. and pain.

Core Area 5: Social and Community Context

- Provided screenings for depression, anxiety and substance use.
- Increased patient health literacy within the patient resource portal.
- Providing advocacy services for all psychosocial and medical concerns.
- Conducting preventative screening for opioid dependency.
- Referrals for other medical concerns.

2021 Noteables

\$1M+

Dollars of musculoskeletal health services provided **without cost.**

4,150 Hours

Hours of direct Mental Health **Screening for Depression and Anxiety.**

55

Educational workshops for **training in health equity.**

12,000

Patients participated in our multidisciplinary musculoskeletal and mental health program.

\$600,000+

Dollars of behavioral health services provided without cost.

960

Members of the community that received behavioral health services, free of charge.

118

Presurgical referrals for behavioral health.

127,500

Pieces of PPE Distributed to **Safety Net Hospitals** with no PPE Reserves.

80%

Of medical patients used telehealth for the first time.

300+

Classroom hours devoted to training medical providers.

3,525 Hours

Hours of direct **Substance Use Screening, Monitoring and Prevention.**

1,120+

Responded to over 1,120 behavioral health crisis clients with **100% success.**

Data from 2021.



2022 Goals

1. To continuously strive to improve patient health outcomes.
2. To find, create, or improve on techniques, tools or technologies to assist in addressing the unique biopsychosocial service needs of minority patients.
3. To create and maintain a consistent professional, organized, structured, working environment where student clinicians thrive and patients benefit from their presence.
4. To continue to encourage patients and community members to benefit from the programs offered by OPGHI.
5. Seek ways to improve revenue streams.
6. Work towards greater planned giving strategies.
7. Seek greater grant funding opportunities.



Thank you

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